

QUALITY IMPROVEMENT PROGRAM

STRATEGIC PLAN

GOALS, ACTION STEPS & PROJECTS



GOALS	ACTION STEPS	PROJECTS
<p>1. Sustain awareness of the DFCM's QI Program in the academic Family Medicine community for its capability to enable primary care, team based improvement through quality improvement, education and innovation.</p>	<ul style="list-style-type: none"> ▶ Prioritize opportunities for new initiatives that will have the greatest impact for advancing primary care, both at the practice and system levels. ▶ Design and implement a comprehensive dissemination strategy including support for evaluating, publishing, promoting, and social media profiling of program output. ▶ Support the program through efficient utilization of existing resources, explore new opportunities to attract revenue, and leverage relationships to collaborate and/or partner with external associations and organizations toward shared goals. ▶ Define an academic role and career path for DFCM QI Clinician 	<ul style="list-style-type: none"> ▶ Revamp program awards offering and process to reflect practice & system impact (Improvement, education, innovation) ▶ Art of the Possible grants ▶ Writer's workshop & Peer-writing group (in partnership with Faculty Development) ▶ Funds for open access publishing ▶ Offer 6 CE events per academic year ▶ Support annual Pri-Med Conference ▶ Incorporate education & innovation in academic role description



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2. Build capacity and capability for primary care teams to live a quality culture
- ▶ Develop a repository of primary care focused education and learning programs to enable capacity and capability building for positive change
 - ▶ Design and implement a platform to support and deliver quality-focused continuing professional development for primary care
 - ▶ Implement and support communities of practice for DFCM practitioners to enable sustainability and spread of improvement and innovation
 - ▶ Influence all professional development and continuing education programs for primary care to integrate quality improvement tools and techniques for professionals when applying what they have learned in practice
 - ▶ QI in Primary Care
 - ▶ QI Measurement in Primary Care
 - ▶ Patient Safety in Primary Care
 - ▶ Teaming
 - ▶ Leadership of Primary Care Teams
 - ▶ Faculty Experience with QI
 - ▶ Design & develop CE design template & evaluation guide
 - ▶ Design & develop 'Sustaining improvement/Spreading innovation guide'
 - ▶ Incorporate the patient experience; the Triple Aim; Deming's System of Profound Knowledge; Liberating Structures tools in all education programs

