



## Your Care at Our Teaching Clinic

Dear Patient,

This family medicine practice is a teaching clinic that trains future family doctors and is connected to the University of Toronto's Department of Family and Community Medicine. As a patient here, you may be cared for by a resident doctor supervised by a licensed family doctor who is connected to the University of Toronto.

**At this clinic, we work together as a team to provide your care. Please read the information below carefully.**

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### **What are resident doctors?**

After graduating from medical school, doctors need at least two years of practical education to receive their full license as a **family medicine** doctor. These doctors are called resident doctors. Resident doctors work at teaching clinics like this and are supervised by a licensed family doctor who is connected to the University of Toronto.

During their training, resident doctors can order tests and prescribe medications under supervision. Note, if a resident doctor refers you to a specialist or books additional tests, the name of the family doctor that is supervising the resident doctor may appear on referrals.

### **Are there medical students at this clinic?**

During your visit, you may see a medical student working with a resident doctor or a family doctor. Medical students are in the process of becoming doctors and spend four years in medical school developing medical knowledge and clinical skills through studying and observing teachers.

### **When will you be seen by a resident doctor?**

- **At a resident doctor's practice:** A resident doctor will be your usual doctor for up to two years while they complete their training, at which point you will be assigned a new resident doctor.
- **At a family doctor's practice:** You may see a resident doctor during some visits to the teaching clinic if your usual family doctor is not available.

### **How are resident doctors supervised?**

Visits with a resident doctor are **always reviewed** by a family doctor through one of the following methods:

1. **Webcam:** Most examination rooms have a digital camera connected to a computer that captures video and audio in real time. This is only viewed by the family doctor so that they can supervise a resident doctor. The camera is focused on the resident doctor and footage is never recorded or stored without permission.
  - The webcam can be turned off by patient request.
  - For teaching purposes, you may be asked if a visit can be recorded using the Webcam system. Rarely is a patient's visit recorded and **you have the right to say no.**

2. **Family doctor joins the visit:** The supervising family doctor may join the resident in the examination room during your visit.
3. **Resident doctor leaves the room:** Resident doctors will often leave the exam room to discuss your visit with the family doctor, then return to communicate a care plan to you.

**What are your rights as a patient?**

- You have the right to receive culturally appropriate care and to have your religious and cultural beliefs upheld during your visit.
- You have the right to say no to a visit recording, ask about the location of the webcam, and ask about other forms of observation.
- You can ask as many questions as you need without fear of judgment.
- You may ask for the family doctor to join the resident doctor visit if you have concerns.

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By signing below:

- I agree that I have read and understand the information detailing how care is provided at a teaching clinic.
- I agree to become a patient at a teaching clinic and understand that resident doctors may be my primary care provider or may participate in my care.
- I understand that my visit with a resident doctor will be observed by a supervising family doctor using a live-feed camera and/or other methods outlined above.

Thank you for helping us train future family doctors and supporting the future of family medicine. Being a patient at a teaching clinic allows more people to access the care they need. We encourage you to share your thoughts about how we teach and help us improve resident doctor education. Visit the University of Toronto Department of Family and Community Medicine website at [www.dfc.utoronto.ca](http://www.dfc.utoronto.ca).

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**Patient Signature**

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**Date**

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**Patient Name**