

DFCM First Five Years Community of Practice Webinar: Common Medical-Legal Pitfalls and Managing Patient Complaints

November 18, 2025

References (click on hyperlinks to access articles):

- CMPA Resident Education Resources (Scroll down the page, and there is a list of resources for TRANSITION TO PRACTICE with hyperlinks to the podcast, accredited elearning modules, Good Practice website, courses offered free to members, and many more) : [CMPA - Resident Education Resources](#)
- CMPA Know your risk for family physicians: [CMPA - Medico-legal risk: What physicians working in primary care need to know](#)
- Patient-centred communication: [CMPA - Physician-patient | Patient-centred communication | CMPA Good Practices Guidance \(cmpa-acpm.ca\)](#)
- Results and expectations: Test follow up and the office-based family physician: [CMPA - Results and expectations: Test follow-up and the office-based family physician \(cmpa-acpm.ca\)](#)
- Clinical Decision-making: [CMPA - Physician-Patient | Clinical decision-making | CMPA Good practices](#)
- Documentation tips: [CMPA - Physician-patient | Documentation and record keeping | CMPA Good practices](#)
- What to do if you're notified of a college complaint: <https://www.cmpa-acpm.ca/en/advice-publications/browse-articles/2018/what-to-do-if-you-re-notified-of-a-college-complaint>
- CMPA Medical-legal handbook: https://www.cmpa-acpm.ca/static-assets/pdf/advice-and-publications/handbooks/com_16_MLH_for_physicians-e.pdf

How to contact the CMPA for free, confidential advice regarding your professional practice via webmail or phone (please note that you will need your membership number and password to access):

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