



East Toronto  
**Health Partners**

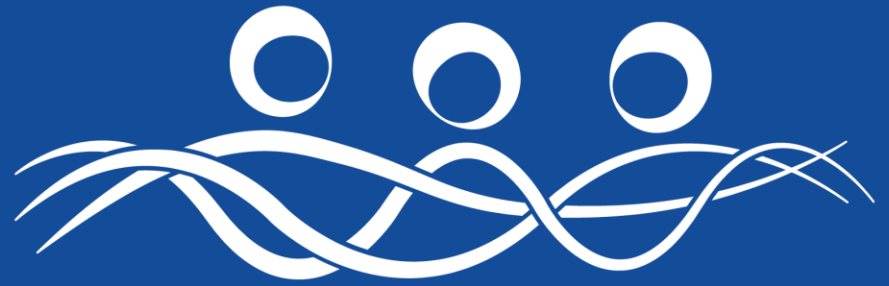
**Welcome to Family  
Practice in East  
Toronto**





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East Toronto Health  
Partners (ETHP) –  
Ontario Health Team



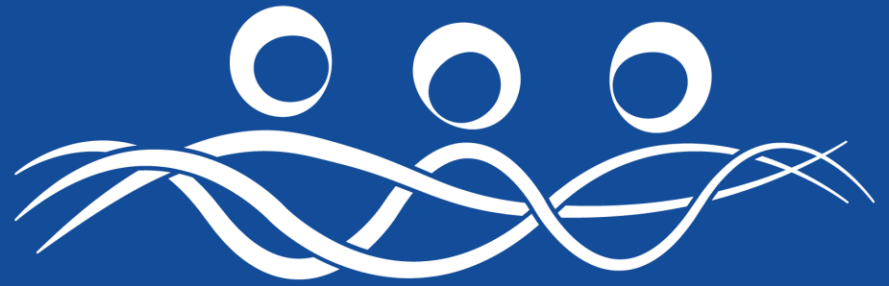
# About the East Toronto Health Partners (ETHP)

**East Toronto Health Partners (ETHP)** is the Ontario Health Team (OHT) serving East Toronto. ETHP is made up of a group of 50+ community, primary care, home care, hospital & social services organizations in East Toronto, working together to create an integrated system of care across our community.

Clients, family members and caregivers are partners in every aspect of the development of ETHP, working together to improve the way East Toronto residents access & receive care close to home.

Together, we are East Toronto's Ontario Health Team. See the current list of [ETHP Partners](#).





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East Toronto Family  
Practice Network  
(EastT-FPN)



# About the East Toronto Family Practice Network (EsT-FPN)



- [East Toronto Family Practice Network \(EasT-FPN\)](#) represents the voice of **over 200** family physicians and family practice clinicians in East Toronto and has evolved rapidly from its initial inception in June 2019, as a response to an identified need for input from the family practice community in the development of the East Toronto Ontario Health Team
- EasT-FPN is the primary care anchor partner for the East Toronto Health Partners OHT
- EasT-FPN fosters connection and partnerships with local family practices and care teams, to support and improve integrated care delivery pathways, the communication and knowledge sharing of primary care information to meet the needs of the East Toronto community



*If you have any questions and/or would like to become a member, please feel free to email us at [contact@eastfpn.org](mailto:contact@eastfpn.org).*

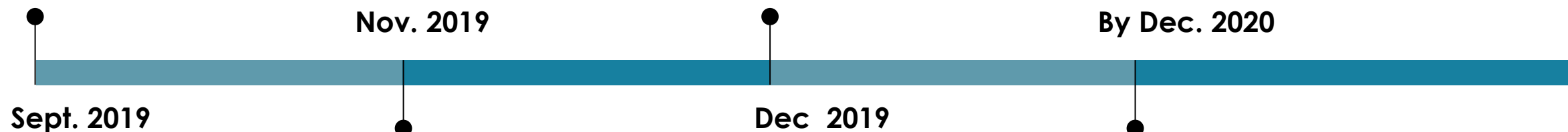
# Background: How EastT-FPN Formed



Beginning in 2019, the EastT-FPN set out a roadmap, with defined goals & set deliverables, to accomplish along the way:

- ✓ **Expressing Support for the Creation of EastT-FPN**  
Initial engagement with family practice clinicians in East Toronto, through a signed letter of support

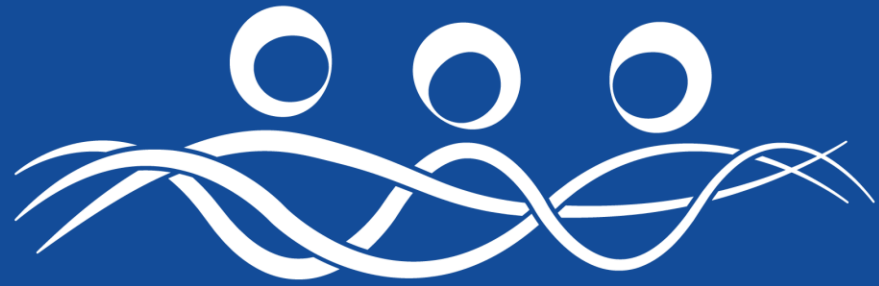
- ✓ **Applying Together**  
EastT-FPN a signing the Ontario Health Team application & becoming part of the ETHP



- ✓ **Partnering Up**  
Adopting an internal Memorandum of Agreement (MOA), stating the conditions for the EastT-FPN supporting & joining the existing East Toronto Health Partners OHT application

- ✓ **Internal Governance & Community Building**  
Establishing the EastT-FPN as a robust voice for family practice in East Toronto





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# Virtual Platforms & Digital Tools





# Seamless Care Optimizing Patient Experience (SCOPE)



- A virtual interprofessional health team that supports PCPs through a single point of access (e.g., nurse navigation, specialist supports including hospitalist and diagnostic imaging on-call)
- **MGH Specialist & Community Resources Directory**  
<https://eastfpn.org/community-and-specialist-resources>

- ✓ To learn more about SCOPE click [here](#)
- ✓ To contact SCOPE call **416-603-6418** and press **5** for MGH/East Toronto
- ✓ To register for SCOPE click [here](#)

# Additional Digital Health Platforms



## Ocean eReferral

- Provincial platform that simplifies the referral process and provides transparency between primary care providers, specialists & patients
- Funded by the Ministry of Health and free to use for clinicians; see [here](#) for more information
- Complete the [eReferral Registration Form](#) to be on boarded

## eConsult

[eConsult](#) is a secure, web-based tool used to communicate with specialists, and allows for quick responses to get clinical advice to potentially avoid long wait-times or in-person consultations

  
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## Hypercare

- Hypercare is an application designed to improve communication between family doctors, the SCOPE team, specialists and allied health professionals at Michael Garron Hospital
- Downloadable application that you can use on your phone to securely text with other HCPs within the East-FPN & at MGH
- Contact us at [contact@eastfpn.org](mailto:contact@eastfpn.org) if you would like to learn more, and click [here](#) for success stories

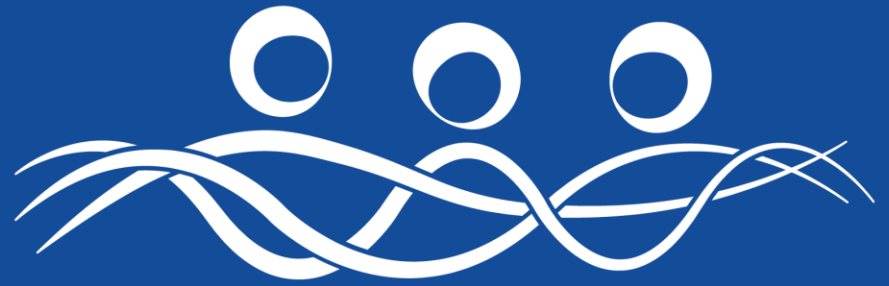
## Online Appointment Booking (OAB)

OAB solutions improve patient access to PCPs, and through automated appointment confirmations and reminders, can reduce missed appointments and booking confusion, and decrease the administrative burden for clinics

## AI Scribe

Ambient scribe technology supports care clinics by transcribing patient-clinician conversations in real-time, enhancing medical record documentation, and potentially saving you up to 50% on your charting time.

If you have any questions please email [contact@eastfpn.org](mailto:contact@eastfpn.org)



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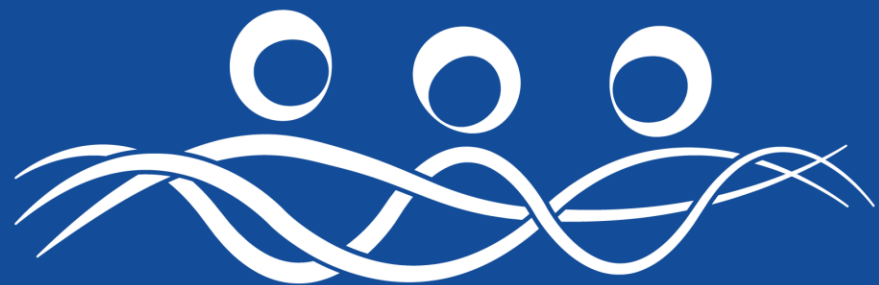
Physician  
Advocacy  
Organizations



# Physician Advocacy Organizations



- Ontario College of Family Physicians – [LINK](#)
- Ontario Medical Association – [LINK](#)
  - OMA's section on General & Family Practice (SGFP) – [LINK](#)
- East Toronto Family Practice Network (EasT-FPN) – [LINK](#)



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**Resources for  
Physicians**



# Resources for Physicians: Billing Process

## 1. Fee-for-Service

- Common billing applications include **MD Billing/Dr. Bill** and **CabMD**
- Click [here](#) for a list of Common Billing Codes

## 2. Billing for patients with IFHP coverage

- For patients with IFHP coverage, register as a provider on the Blue Cross Medavie System - <https://www.medaviebc.ca/en/health-professionals> and under Health Professionals, select [Register as a provider](#)

## 3. Family Medicine Compensation and Practice Models in Ontario – [LINK](#)

## 4. **WSIB** – new MDs will need to obtain provider number – [LINK](#)

# N95 Mask Fit Testing



- Occupational Health & Safety (OHS) Clinic offers N95 Mask Fit Testing for clinicians working in East Toronto.
- **Location:** Michael Garron Hospital OHS Clinic (located in the **J Basement, Room J060**)
- **Booking Process:** please [click this link](#) to schedule an appointment (if you are having any trouble booking using the link, call 416-469-6580 or email [occhealth@tehn.ca](mailto:occhealth@tehn.ca))

# Credentialing Process at MGH



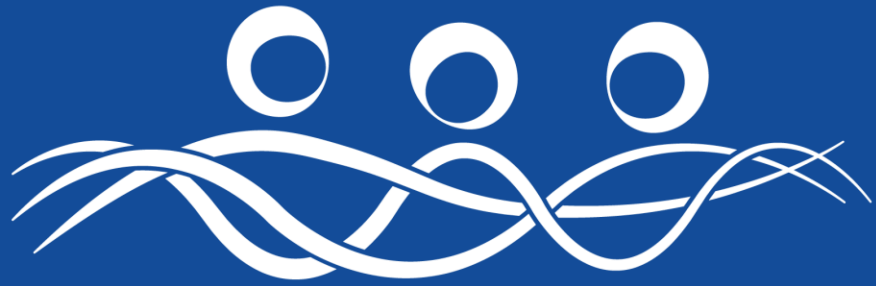
- If you are interested in becoming a credentialed physician at Michael Garron Hospital, please reach out to [fammedchief@tehn.ca](mailto:fammedchief@tehn.ca)
- Chief, Department of Family Medicine will reach out to discuss next steps



# Additional Resources



- To learn more about services/resources in East Toronto, see service directory sheet - [LINK](#)
- Common directories to find health and social services in East Toronto
  - **ETHP Service Directory** <https://services.ethp.ca/>
  - **Toronto Central Health Line** <https://www.torontocentralhealthline.ca/>



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**Appendix**



# ETHP-OHT: Integrated Programs



- East Toronto Care Network (EastCaN) – [LINK](#)
- Oakridge Health and Harm Reduction Hub – [LINK](#)
- Health Access Taylor Massey (HATM) – [LINK](#)
- Thorncliffe Park Youth Hub – [LINK](#)
- Integrated Neighborhood Home Care Program – [LINK](#)

# Connect with us



If you have any additional questions or would like to learn more, please email us at [contact@eastfpn.org](mailto:contact@eastfpn.org)