

- Using patient stories to drive changes in primary care
- Learning from unattached patients and their journey to care
- Addressing language barriers

- Encouraging collaborations between members of the community and patient partners

- Expanding patient awareness to reduce admin burden
- Understand why some patients refuse to see learners, so less patients refuse care
- Encouraging patients to take an active role in increasing physician knowledge and awareness of community resources

- Addressing gaps in data
- Educating patients on how they can contribute to their care and increase efficiency
- Identifying barriers to patient care

Community Engagement and Access

Physician Wellness

- Learning more about the patient experience
- Increasing patient education

Health System Improvements

DFCM Patient Engagement Topics of Interest

Patient-Centred Care

- Identifying gaps in data using prospective data
- Making research more accessible to individuals with English as a second language
- Co-designing research with patients and identifying priorities

Research

Clinic Services Improvement

- Improving the waiting room and clinic space design
- Employing patient navigators
- Addressing accessibility issues
- Expanding the role of the patient and increasing education around how they can support their family doctor

Patient Involvement In Education

Policy and Government

- Explaining the role of a resident
- Co-teaching and presenting case studies
- Evaluating doctors' communication skills

- Involving the PFAC in undergraduate advocacy projects
- Teaching residents patient advocacy skills
- Creating tools for patient feedback on resident care

- Identifying ways to use the waiting room for active care
- Creating accountability systems
- Using patient stories to shape policy

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