

WORKING IN TEAMS

Prepared for the Basics Program for New Faculty

Canadian Interprofessional Health Collaborative (CIHC) framework



Benefits of Team-Based Care

- Improves **access** to health care
- Improves **recruitment and retention** of health care providers
- Improves **patient safety** and communication
- Enables **efficient and effective** employment of health human resources
- Improves **satisfaction** among both patients and providers

Why is it complicated for physicians?

- ★ Hierarchy
- ★ Political, Socio-economic & Structural in Canada
- ★ Status
- ★ Socialization
- ★ Responsibility & Authority
- ★ Teamwork & Hierarchy
- ★ Patient Expectations

CFPC Reflection Tool for Teaching and Assessing the Collaborator Role

TEAMS

- T** **Thinks collaboratively:** considers the roles of the patient and other health care providers in all aspects of care and demonstrates patient-centred approach
- E** **Engages others and encourages collaborative processes:** seeks and invites patient and other health care providers to participate in care, values the different perspectives and expertise they provide, actively contributes own knowledge and skills
- A** **Assesses needs/resources:** recognizes and reflects on personal strengths and needs in context, recognizes and reflects on patient care needs and strengths
- M** **Manages and merges:** integrates patient/family needs and wants, health care team expertise, and best evidence to manage patient care
- S** **Surveys outcomes:** reviews and reflects on patient outcomes and collaborative process to continuously improve

References:

- Whitehead C. The doctor dilemma in interprofessional education and care: how and why will physicians collaborate? Med Educ. 2007 Oct;41(10):1010-6.
<https://www.mcgill.ca/ipeoffice/ipe-curriculum/cihc-framework>
<https://www.cfpc.ca/CFPC/media/Resources/Education/Collaborator-1pager.pdf>

